

Profiting From A Complaint Free[®] Workplace

Positive Growth In A Negative World[™]



Will Bowen




CSP (Certified Speaking Professional)

World Authority on Complaining

Leadership :: Accountability :: Cooperation



Will Bowen
(816) 320-4226



Complaining Drains Businesses of Time, Money, and Morale

Complaints from employees, customers, managers, & peers increase burnout, lower engagement, decrease morale, and diminish productivity.

Complaints increase turnover & absenteeism.

**Each Employee Lost =
~\$30,000 In Replacement Cost**

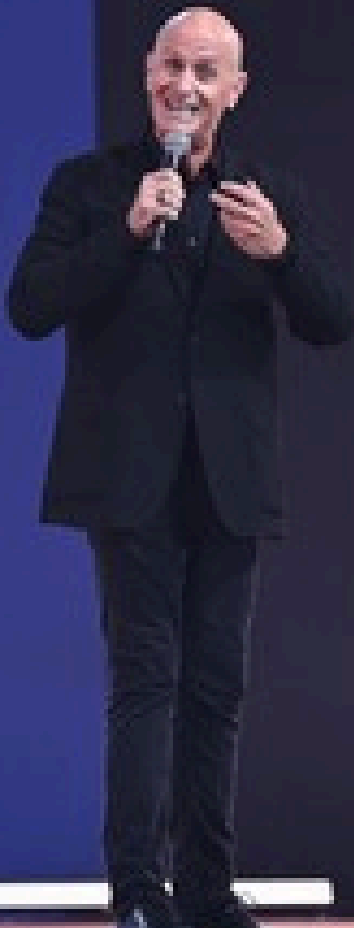
Complaining undermines collaboration and negatively impacts productivity.



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Effects Of Complaining

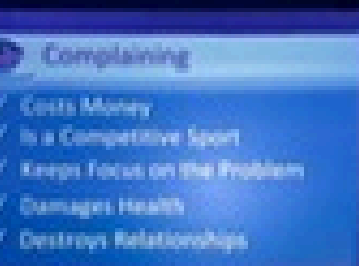
- Turnover
- Negative Workplace Culture
- Lower Profits
- Leadership Problems
- Mental Health Issues
- Employee Conflict
- Decreased Morale
- Lack Of Future Focus
- Decreased Sales



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The Complaint Free® Solution

People Complain For Only 1 of 5 Reasons



Get Attention **R**emove Responsibility **I**nspire Envy **P**ower **E**xcuse Poor Performance

Understanding the true motivation behind each of the 5 types of complaints and how to appropriately address each type reduces stress and conflict leading to an improved workplace culture and higher employee retention.



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Recent Reviews



“Will did a great job! He gave us some things to think about as we build our company.”

-Tom Riley, Assured Partners



“Will was Awesome! Inspiring! He really did a lot to bring energy to the room.”

-Victoria Garner, Cardinal Management Group



“One of the best keynotes I’ve ever had! Will continued to reengage the audience!”

-Cody Adent, Utah Tourism Industry Association

Hundreds Of Video Reviews At: www.WillBowen.com/Reviews



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Previous Clients Include

 **Pratt & Whitney**
A United Technologies Company

  **Kimberly-Clark**

 **MDRT**[®]  **OKLAHOMA BANKERS ASSOCIATION**

  **NIS**
National Insurance Services

 Human Resources Professionals Association  **MCUL**
MICHIGAN CREDIT UNION LEAGUE & AFFILIATES

 **PALOMAR HEALTH DEVELOPMENT, INC.**

PRICEWATERHOUSECOOPERS 



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Featured On

The Deal
the Oprah Winfrey
Show

60
MINUTES

Forbes



abc WORLD
NEWS
TONIGHT


TODAY

People

Newsweek

THE
WALL STREET
JOURNAL

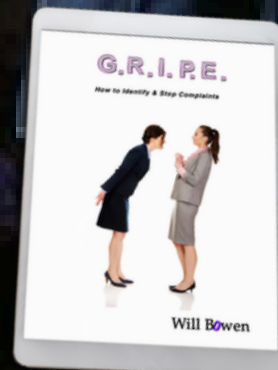
Chicken Soup
for the Soul



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Why Choose Will?

- ✓ CSP, Certified Speaking Professional
- ✓ 20+ Years Professional Speaking
- ✓ 99% Positive Audience Reviews
- ✓ Stress-Free White Glove Client Service
- ✓ Valuable Take-Home Tools And
- ✓ Resources Including:
 - *G.R.I.P.E.* Ebook Presentation Synopsis
 - Presentation Slides
 - Complaint Free Challenge Bracelets



Current Reviews Available On Request



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Begin Now To Profit From A Complaint Free[®] Workplace



Bring Will In To Inspire Everyone At Your Next Event!

Limited Dates Available



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